



Pro Tub Resurfacing, Inc
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 Signal Hill, CA 90755
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protub@verizon.net

THE POWER MUST BE ON AT THE PROPERTY

Attention: Owners, Property Supervisors, Managers, or Maintenance,

Thank You for giving Pro Tub Resurfacing, Inc the opportunity to service your properties, we look forward to working with you, your property Supervisors and Managers.

To help Pro Tub provide you with excellence service, we ask that the units we are to service have the following provided. This will allow Pro Tub to service your property with out any delays.

Please make sure that there are no visible leaky faucets, if there is Pro Tub may need to reschedule your appointment until the leak is fixed, A POSSIBLE TRIP CHARGE MAY APPLY.

We are having issues with leaking faucets on a regular basis, it is important that Managers check this prior to scheduling the work with us! This will delay your service!

The units must have Electricity or access to electricity, access to the units either from the Manager, L/Box or the tenants. IF WE ARE UNABLE TO DO THE WORK DUE TO NO POWER, A TRIP CHARGE MAY APPLY

Replace any Faucets, Drain Cover, Overflow, flooring or tiling in or around the areas to be coated first. **If possible remove plumbing prior to resurfacing, and put back after 24hrs from job completion. Sorry we do not offer this service.**

An optional free non slip is applied to the bottom of your tub, NO rubber mats with suction cups or decals can be used.

For the occupied units, please advise your tenants that the areas to be coated will be out of service for 24hrs from job completion. And that they need to remove any and all items from the service areas prior to our arrival. This will help prevent any hold ups.

ANYONE PREGNANT, SMALL BABIES/CHILDREN WITH BREATHING ISSUES CAN NOT BE HERE DURING THE PROCESS. IT IS VERY SMELLY! THE SMELL DISSAPATES AFTER 24HRS

Once again, thank you for giving Pro Tub Resurfacing, Inc this opportunity of proving you with excellence service.

PLEASE BE COURTEOUS AND GIVE 24HRS NOTICE OF INTENT TO CANCEL

Signature required please ----- Date -----

Regards,
 Karen Netten
 Office Manager

Print Name -----



Thank you for giving Pro Tub Resurfacing, Inc the opportunity to provide service for your Bathroom/s & or Kitchen.

To help us provide you with the best service, we ask that you have any or all of the following tasks completed prior to having your fixtures Resurfaced. **THE POWER MUST BE ON AT THE PROPERTY**

1. If you're replacing the Tile around the Bathtub area, or flooring have this done 1st.
2. If you're replacing the flooring outside your Shower Stall have this done 1st.
3. If you're planning on replacing your old Shower doors, and you would like us to remove and dispose of the old doors, please advise the office, the cost is \$40.00 if you are ordering new doors through us, no charge for removal & disposal will apply here.
4. If you're replacing the faucet handles, drain cover, overflow or shower head, have these items removed, then have the Resurfacing done, then 24hrs from job completion the new faucets etc can be installed, how ever if you do not plan on replacing any or all of theses items, it is important that there are no leaks or drips, if there are any leaks this may prevent service being performed on your scheduled date.
5. For Kitchen, Laundry or Bathroom Sinks, The above plumbing requirement applies to these items also.
6. **PLEASE NOTE, THAT IF THERE IS RUST AT THE DRAIN, OVERFLOW OR AROUND THE FAUCETS, AND THEY ARE NOT REMOVED, WE WILL NOT BE ABLE TO TREAT THE RUST, PLEASE BE AWARE, THAT EVEN THOUGH WE TREAT THE RUST IT MAY STILL COME BACK. WE WILL NOT BE RESPONSIBLE FOR ANY RUST THAT MAY RE APPEAR... Sorry we do not offer Plumbing services.**
7. **Please remove all Personal items from the surrounding areas to be resurfaced as we need to cover everything, i.e. Shower curtains, floor mats, soaps, shampoo, wall hangings etc.**
8. **PLEASE NOTE THAT THIS PROCEDURE IS VERY SMELLY AND SOMEWHAT DUSTY, WE USE AN EXHAUST SYSTEM, AND COVER EVERYTHING WITHIN THE VICINITY OF THE ITEMS TO BE RESURFACED, HOW EVER, WE SUGGEST THAT YOU CLOSE DOORS LEADING TO BEDROOMS, PUT OLD TOWELS UNDER THE DOORS, AND ONCE WE COMPLETE THE SERVICE CLOSE THE DOOR IF POSSIBLE TO HELP CONTAIN THE FUMES, THEY SHOULD DISSIPATE IN APPROX 24HRS.**
9. **ANYONE PREGNANT, SMALL BABIES, ASTHMA OR BREATHING ISSUES ARE ADVISED TO NOT BE PRESENT DURING THE PROCESS.**
10. **PLEASE NOTE, Grout and Caulking is Not covered under warranty, it may crack again, and the caulking will need to be replaced from time to time.**

An optional free non slip is applied to the bottom of your tub, NO rubber mats with suction cups or decals can be used.

Once again! Thank you for giving Pro Tub Resurfacing, Inc this opportunity of providing you with excellence service.

Client Signature acknowledging receipt of this notice -----

Print Name ----- Date ----- **THE POWER MUST BE ON**